

# Accessibility Guide

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# Kent & East Sussex Railway Kent

#### Tenterden Station, TN30 6HE

The Kent & East Sussex Railway travels through picturesque countryside from Tenterden to Bodiam, near to the famous castle.

This information is intended as a guide for visitors who are joining us on one of our Kent journeys. We strongly encourage those with specific access needs to contact us at foxandedwards@gmail.com so that we can make provisions for your journey to be as easy and enjoyable as possible.

## **Car Parking**

Tenterden Station has a large free car park accessible across a small level crossing adjacent to the station. The surface is a little rough. There are a small number of disabled parking bays at the side of the Booking Office.

### Access to the Platform & Toilets

The station complex is completely step free including the gift shop, cafe and museum.

Fully accessible toilets are available at Tenterden Station.

There are toilets available on board the train, however they may be in another carriage.

### **Boarding & Disembarking the Train**

The platform at Tenterden is at the original Victorian height. Special portable steps are placed at the doors by station staff to help get on and off the train.

The railway has a specially adapted carriage with a ramp, see below.

Some of the carriages are beautifully restored wooden 1800s Victorian coaches which provide a special experience however, they do not feature any toilets or other facilities.

#### **Accessible Carriage - PETROS**

The Kent & East Sussex Railway pioneered accessible travel on heritage railways in 1982 with the UK's first specially-adapted accessible carriage for wheelchair users. This carriage is called PETROS and features a wheelchair ramp built into the coach which the station staff deploy as required. The carriage features 8 wheelchair spaces however, please contact us as soon as possible to discuss your needs.



### After Your Journey

Accessible Coach PETROS

All of our journeys are return and therefore you will be back at the same station as you departed from.

### **Further Information**

Please do not hesitate to contact us should you have any specific questions or requirements.

The railway host further information on their website at https://kesr.org.uk/facilities/petros/