

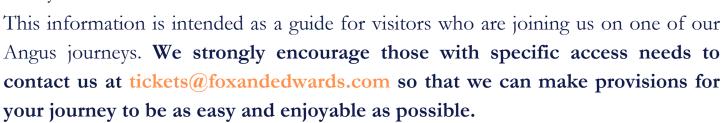
# Accessibility Guide

Llangollen & Corwen Railway

Denbighshire



The Llangollen & Corwen Railway runs through the beautiful Dee Valley in Denbighshire, Wales. There are stops at Carrog, Glyndwydwry & Berwyn



# **Car Parking**

The majority of our journeys start at the recently constructed Corwen Station. There is an adjacent car park operated by the local authority. It is pay and display and surfaced. There are accessible spaces marked.

The local bus terminus is also in the car park.

#### Access to the Platform

The ticket office building is at the same level as the car park. The platforms are at a much more elevated level. Access to the platforms is via an underpass and then a large staircase. For those who need it, station staff can operate a sit on stair lift upon request. Please allow time to use this, if you need it, as it is very slow.

# Accessibility Guide Llangollen & Corwen Railway

#### **Toilets**

Ladies & Gentlemen and Accessible toilets are located on the platform at Corwen around the waiting room area. You'll need to get to the platforms up the staircase (or using the chair lift) to get to them.

There are further toilet facilities at Llangollen Station and small facilities on board most trains.

# Boarding & Disembarking the Train

Access ramps are available from platform staff to assist with boarding and disembarking the train.

#### On Board the Train

The railway has an adapted area for wheelchair users in a separate area with provisions for accompanying guests to travel with them. Please contact us to discuss availability should you wish to book this area as it is usually shared between our bookings and the railway's own bookings.

On family days where we often have our own set of coaches, there is a wheelchair accessible compartment at the end of the train which has views out of the end of the train.

# After Your Journey

All of our journeys are return and therefore you will be back at the same station as you departed from.

### **Further Information**

Please do not hesitate to contact us should you have any specific questions or requirements.

> Image depicts the staircase at Corwen Station from car park/ticket office to platform level, with a member of our team waving